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**UX/UI Designer with strong front-end literacy,** specializing in system clarity, interaction design, and scalable component-driven UI. Experienced in translating complex requirements into intuitive flows and turning design patterns into developer-ready component structures using modern front-end practices.

## **Experience**

September 2025 - Present

#### **UX/UI Engineer**

DeepIDV

- Led the redesign of DeepIDV's complex KYC verification flows across multiple products, transforming
  fragmented ID, document, and e-signature processes into a unified, scalable system that significantly
  improved clarity and verification efficiency for enterprise clients.
- Expanded and standardized the design system, translating core patterns into reusable React/TypeScript
  components and Tailwind styles and rebuilding key UI components and interaction patterns, cutting
  repetitive design work by 30% and accelerating handoff-to-development speed through reusable
  tokens and consistent patterns.
- Uncovered a severe privacy flaw exposing full customer ID details to admins and redesigned the
  visibility logic to restrict sensitive information, improving privacy protection by 40% and significantly
  reducing identity-theft and misuse risks.

May 2025 - July 2025

#### Web Development & Media Design Intern

Convergence & Pixel Ramen

- Contributed to the redesign of the BCIT Student Simulation Survey form, improving clarity and increasing completion rates while strengthening my understanding of creating scalable, consistent design system components.
- Supported the development of SimuHealth, a SaaS healthcare training platform, by conducting detailed QA, identifying usability issues, and collaborating closely with designers and developers to refine interactions and resolve cross-device bugs.
- Designed visual and motion assets for marketing campaigns using Photoshop, Illustrator, and After Effects, gaining hands-on experience in aligning brand visuals with product identity and improving how the product's story is communicated to users.

November 2024 - January 2025

## UX/UI Designer & Front-End Developer

Freelance

- Led the redesign of <u>donnadstylistsalon.ca</u>, building a cohesive brand identity for a previously unbranded website and developing a scalable design system that enabled faster, more consistent implementation for developers.
- Simplified the salon's complex booking flow into an intuitive, mobile-friendly experience, resulting in a 22–30% increase in mobile bookings, along with a 25–35% rise in site traffic and engagement time after launch.
- Communicated effectively with the client throughout the project, clarifying requirements, incorporating feedback quickly, and delivering a final product with 100% client satisfaction.

Skill

 $Systems\ Strategy \cdot Accessibility-Driven\ Design \cdot Design\ Roadmap \cdot Product\ Thinking \cdot Information$   $Architecture \cdot Design\ System \cdot Prototyping \cdot Visual\ Design \cdot Interaction\ Design \cdot Journey\ Mapping \cdot Competitive\ Analysis \cdot Usability\ Testing$ 

### **Tools**

Design

 $\label{eq:figma} \ \cdot \ \mathsf{Adobe} \ \mathsf{XD} \ \cdot \ \mathsf{Adobe} \ \mathsf{Photoshop} \ \cdot \ \mathsf{Adobe} \ \mathsf{Illustrator} \ \cdot \ \mathsf{Adobe} \ \mathsf{After} \ \mathsf{Effects} \ \cdot \ \mathsf{Adobe} \ \mathsf{InDesign} \ \cdot \ \mathsf{Adobe} \ \mathsf{Dimension}$ 

Development

 $\label{eq:continuous} JavaScript \cdot TypeScript \cdot React \cdot Next. js \cdot React \ Native \cdot HTML \cdot CSS \cdot jQuery \cdot Express. js \cdot PHP \cdot WordPress \cdot Tailwind \ CSS \cdot Bootstrap \cdot Framer \ Motion \cdot GSAP \cdot Git \cdot GitHub$ 

# **Education & Certification**

January 2024 - July 2025

**British Columbia Institute of Technology** 

Diploma of New Media Design and Web Development

November 2024 - January 2025

The Ultimate Guide to Usability and UX

Certificate – Udemy course by David Travis